

GROUPS POLICY

CHECK IN

Hotel staff will deliver the rooming list to the group leader, including the assignment of rooms to individual guests and the room keys.

Each member of the group will be asked a 20.00€ deposit to cover any potential damage to the structure or disrespectful behaviour.

The meal schedule will be agreed between both parties. It has to be between 6:30am a 9:30 pm. The group leader must disclose the policy to all the members of the group.

DURING THE STAY

Between midnight and 8:00am in the morning, any noise that may disturb the rest of the guests is strictly forbidden. Otherwise the responsible will be reported to the guide / group leader and in extreme cases the traffic police will be contacted.

Each member of the group is required to respect the established meal times.

Smoking is not allowed in any common space inside the hotel, only inside specific rooms in which smoking is allowed (if in doubt, ask the receptionist for your room smoking policy).

Inside the Hotel it is required a decent, modest and respectful clothing.

It is not allowed to enter areas reserved for hotel staff.

It is not allowed to throw papers and waste outside the appropriate bins.

If any of these points are not respected, the Hotel may retain the deposit paid as a form of compensation for damages.

CHECK OUT

Room keys must be returned upon departure.

At the time of departure, the staff will check the rooms occupied: damage to the building, movable property, equipment, or thefts of any kind will be immediately reported and the security deposit will be withheld or compensation will be requested.